



## Myko Support Guide : Smart Plug with Energy Monitoring

This guide explains how to use features and functions specific to Myko compatible Smart Plug with Energy Monitoring.

### Terminology

- Myko - this is the brand name for the products, app, and service to enable smart products.
- “Onboarding” means the process of adding a product to a user’s account.
- QR Code - this is a 2D barcode that is imprinted on the product and scanned by the Myko app to identify and onboard the product.

### Applicable Devices

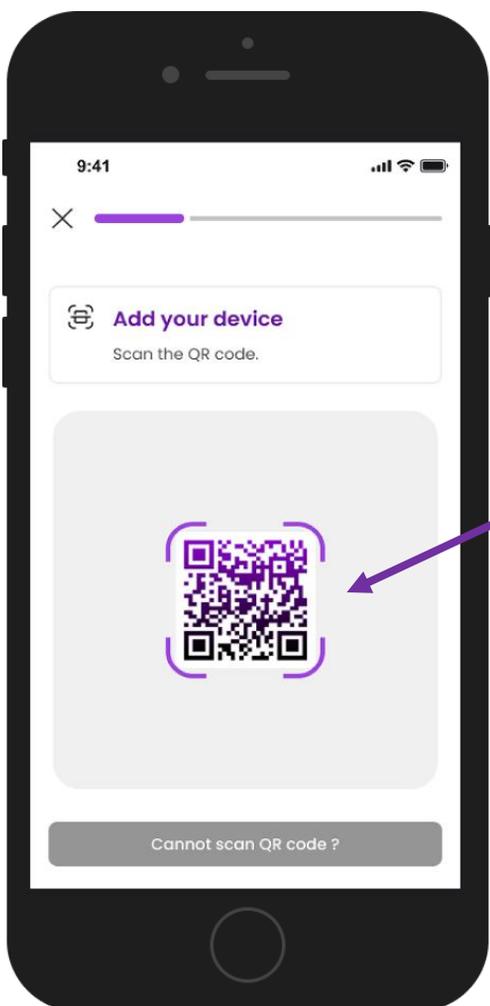
This guide applies to the following products: LAP / Myko Smart Plug 13A with Energy Monitoring

### Adding a Product to the Myko App

Please refer to the “Onboarding Products - Myko Support Guide” for instructions on adding a product to the Myko app (“onboarding”). In the section below you will find the locations of the Smart Plug with Energy Monitoring QR codes, which are needed for onboarding.

### QR Code Locations

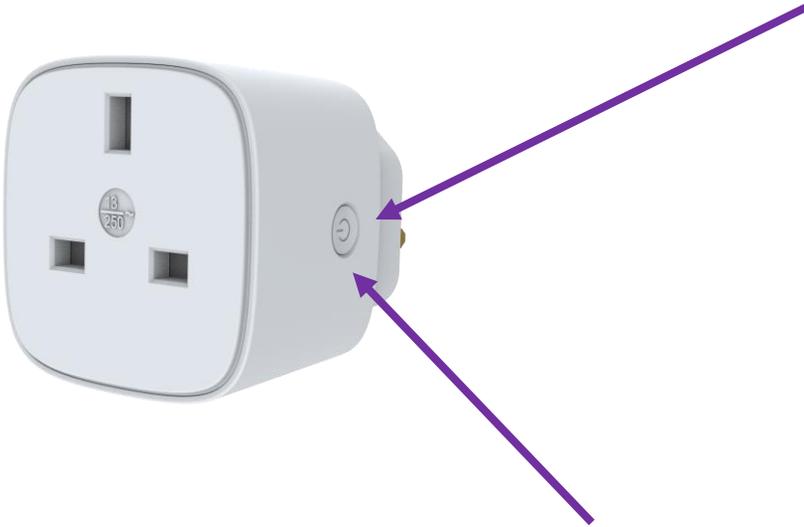
The QR code is printed on the top of the plug:



## Smart Plug Manual Control

Smart Plug has only one function, “on” or “off”. The plug can be turned on/off via a button on the plug, or via the Myko app.

Pressing the physical button on the plug will turn the power output on or off.



The LED on the Smart Plug displays basic status information:

- OFF - Plug is turned off, or has no power, or is in Dark Mode
- Orange Blink - Off, Wi-Fi is not set up
- BLINKING YELLOW - Plug is On Wi-Fi is not setup
- Green - Plug is On
- Red - Off, there is Wi-Fi error. Go to devices setting to make sure device is connected to Wi-Fi
- Orange - On, there is Wi-Fi error. Go to devices setting to make sure device is connected to Wi-Fi

## Smart Plug Controls Screen

Once the plug is set up successfully, the Smart Plug will be listed on the Myko app Home screen: The Smart Plug status shows that it is **Off** (and no light be visible on the plug).

Tap the toggle switch on the right to turn on the Smart Plug. There will be an audible click, and the light will turn green. The Smart Plug status shows that it is **On**.



## Using Dark Mode

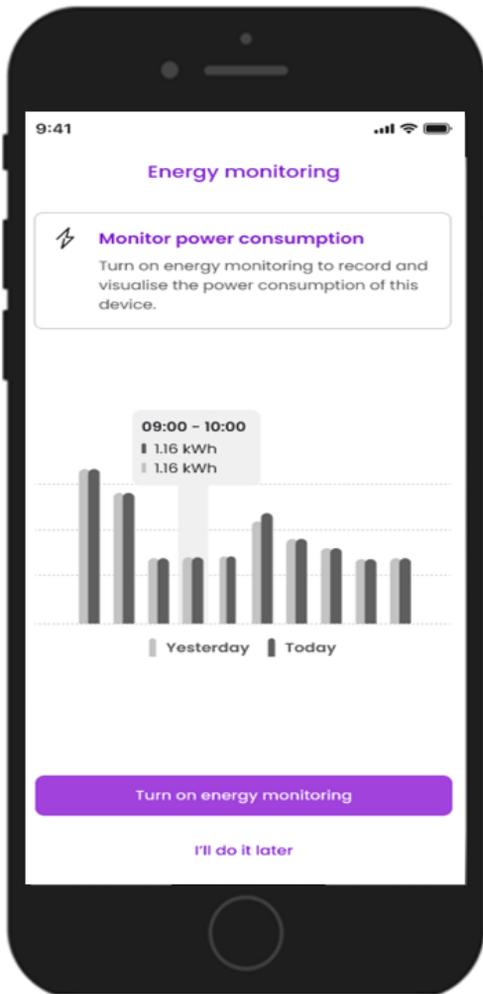
From the product’s Controls screen, you can set the Plug to be in Dark Mode. Dark Mode will turn off the light indicator surrounding the on/off button. This means that even if the Plug is on, there will be no visual indication via the LED.

## Using “Set Timer” / Auto-Off Timer

From the product’s Controls screen you can set an Auto-Off Timer by hours and minutes for the Plug to be turn off.

## Energy Monitoring Controls Screen

Once the plug has been successfully onboarded the last screen to be displayed will be the Energy Monitoring consent screen. To enable Energy Monitoring press Turn on energy monitoring. If you choose to do that later, then press I'll do it later.



If Energy Monitoring is turned-on, you will be displayed with the following options

- Day, Week and Year view

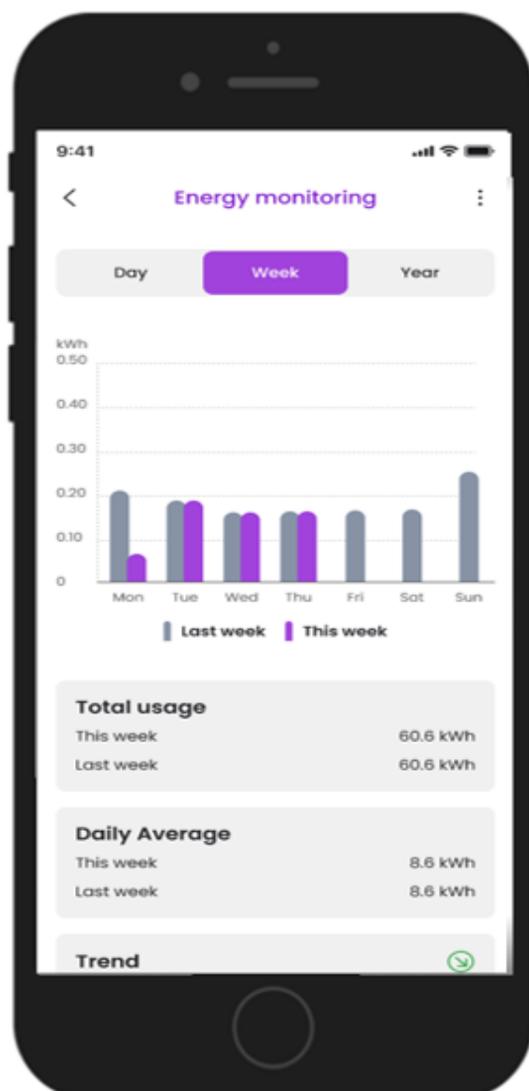
If you press on **Day** this will display:-

- Hourly power consumption graph, displayed in kWh
- Total usage for Today and Yesterday
- Hourly average
- Trend



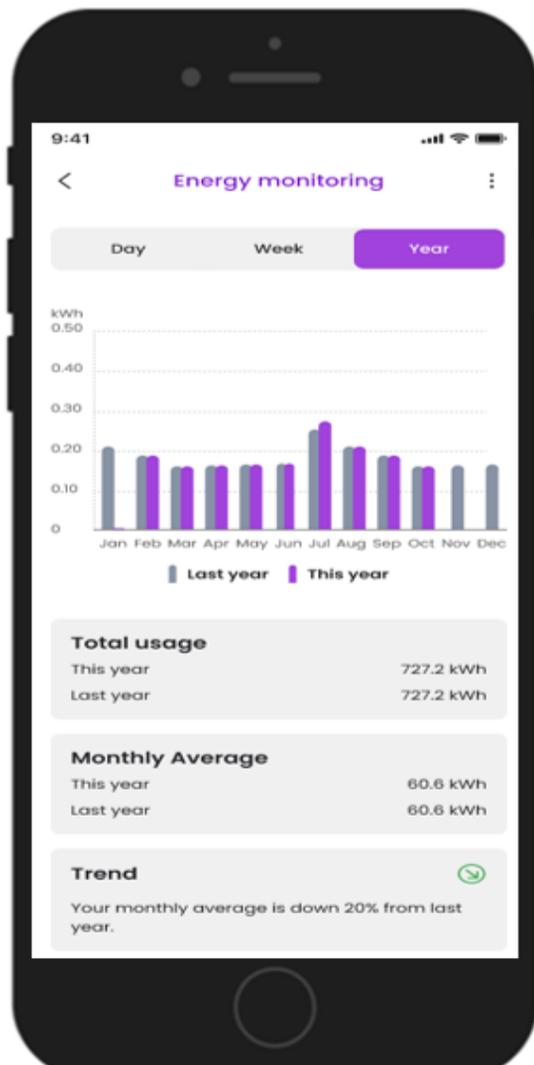
Press on **Week** will display :-

- Weekly power consumption graph, displayed in kwh
- Last week and current week consumption graph are displayed
- Total usage for last and current week
- Daily average usage
- Trend



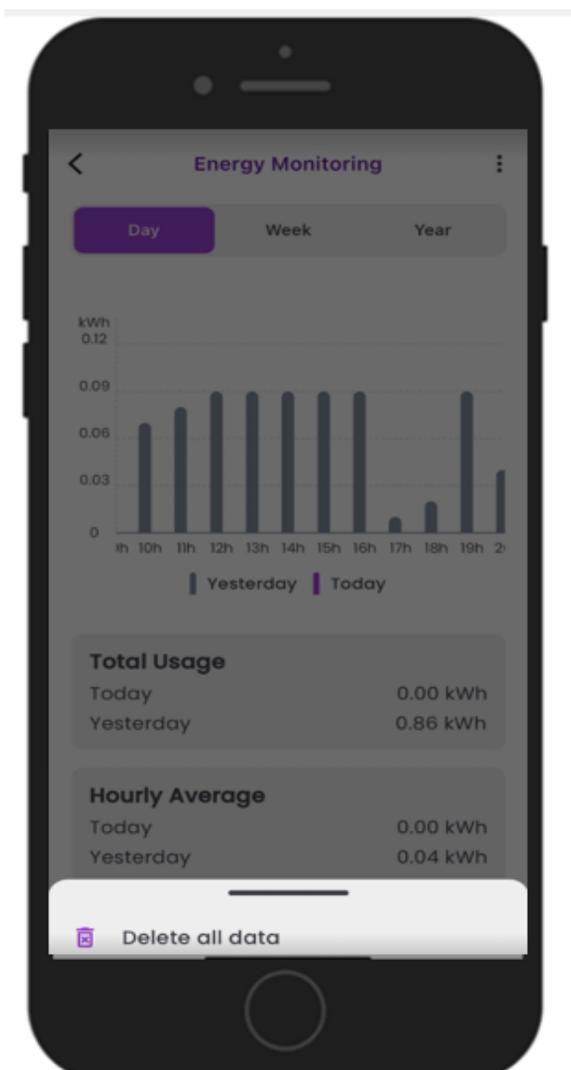
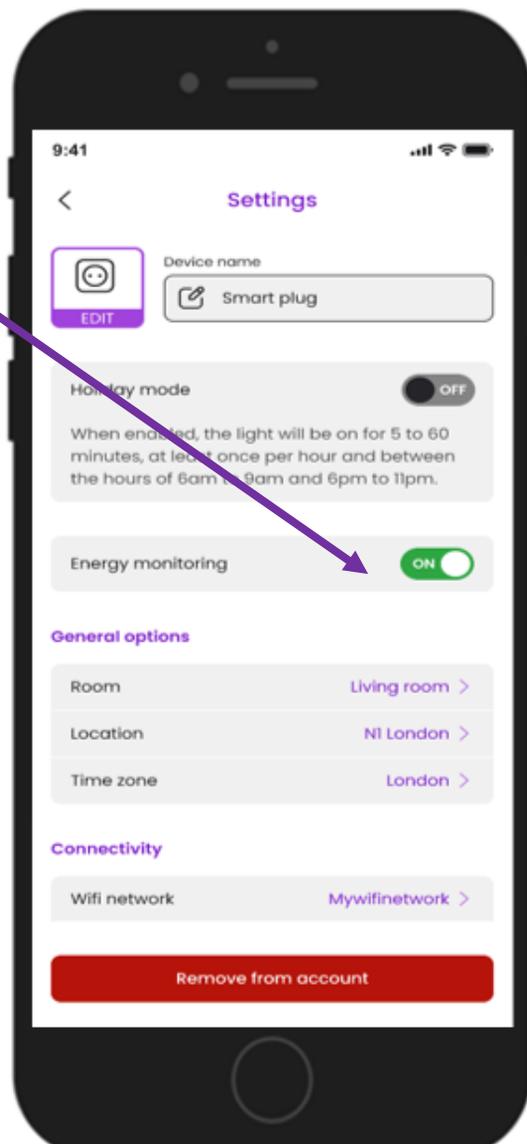
Press on **Year** will display:-

- Yearly power consumption graph is displayed kwh
- Last year and current year consumption graphs are displayed
- Total usage for last and current year
- Monthly average usage
- Trend



## Turn on/off Energy Monitoring

Go to product settings and click on the Energy monitoring toggle to either turn off or to turn on.



You can choose to delete the Energy Monitoring data by going into energy monitoring control screen and on the top right hand corner click on three dot.

You will be prompted with Delete all data. By pressing the delete option all the energy monitoring data from the account will be deleted and cannot be retrieved.

## Help & Advice

### Device could not be added to the Myko App

If you are having trouble connecting to Myko and the product is powered-on and close by, the problem could be one of the following:

- QR code is lost or damaged. You can onboard the product by using the steps in the Myko Support Guide, “Onboarding Products” that can be found on [mykoapp.com](https://mykoapp.com).
- Wrong QR code. You are scanning the wrong QR code, make sure you are scanning the QR code that is on your product. If these continues, then, follow the instructions in “Can I set up a Myko product without a QR Code”? What can be found within the FAQ’s on [mykoapp.com](https://mykoapp.com)
- Non-Myko device. Double-check that the product is, in fact, a Myko device. Myko devices will have a Myko logo and QR code, non-Myko products will not have a logo or QR code

Individual product support guides and FAQ’s are available to help with Myko product-specific and operational questions. Please visit [www.mykoapp.com](https://www.mykoapp.com)